

August, 1961

H. Gerlack, Esq.,  
Minneapolis Moline Co.  
Regina, Sask.

RE- P.A. Tastad

Dear Sir:

In the fall of 1958 Mr. Tastad purchased a bailor from your company under the usual warranty and to date it has not lived up to that warranty. He took the matter up with your office shortly after he received it and since that time your experts have been out numerous time putting on different parts etc and making adjustments and it still does not work. My understanding is that it will not work properly on the crop Mr. Tastad has to bail and which is covered by your warranty. Mr. Tastad considers that he has co-operated 100% in giving the experts a chance to make it work. <sup>After</sup> one year he had to hire another outfit to get his bailing done. At present his crop is hauled out and he has to get busy and try and salvage some feed and he needs AT ONCE a bailor that will work. The only solution he can see at present is to go out and purchase a new bailor. In the meantime he request a refund of his money for the bailor he purchased from your firm and if he cannot get some satisfaction within the near future he will have no alternative but to commence legal action. Kindly look into this matter at once and advise.

Yours truly